



## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**Friday, 11 December 2020 at 10.00 am**

**Microsoft Teams Video Conferencing.**

### **Agenda**

1. Introductions
2. Minutes of previous meeting. (Pages 3 - 10)
3. Matters arising
4. LSCSB Action Log (Pages 11 - 24)
5. Declarations of interest
6. Safer Communities Performance 2020-21 - Quarter 2. (Pages 25 - 30)

*This report will be presented by Chris Hedworth, Community Safety Team Manager, Leicestershire County Council.*

7. LSCSB Partner Update: Office of the Police and Crime Commissioner. (Pages 31 - 34)

*This report will be presented by Paul Hindson, Chief Executive, Office of the Police and Crime Commissioner (OPCC), and Victoria Charlton, Relationships and Change Manager, OPCC.*

8. The Mentors in Violence Prevention Programme. (Pages 35 - 40)

*This report will be presented by Grace Strong, Strategic Director - Violence Reduction Unit and Carly Turner, Youth – Service Manager, Children and Family Wellbeing Service, Leicestershire County Council.*

9. Victim First (Pages 41 - 52)

*A presentation will be given by Manjeeta Sunnar, Head of Service, Victim First.*



10. National Probation Service. (Pages 53 - 58)

*A presentation will be given by Bob Bearne, Head of National Probation Service - Leicester, Leicestershire and Rutland.*

11. Domestic and Sexual Violence and Abuse Re-procurement. (Pages 59 - 60)

*This report will be presented by Joshna Mavji, Consultant in Public Health, Leicestershire County Council.*

12. Date of the next meeting

*The next meeting of the Board is scheduled for Friday 19 March 2021 at 10:00am.*

13. Other business



Minutes of a meeting of the Leicestershire Safer Communities Strategy Board held via Microsoft Teams video link on Friday, 25 September 2020.

PRESENT

Mrs. D. Taylor CC	Leicestershire County Council and Community Safety Partnership Strategy Group Chair - Charnwood Borough Council
Cllr. L. Phillimore	Community Safety Partnership Strategy Group Chair – Blaby District Council
Cllr. M. Mullaney	Community Safety Partnership Strategy Group Chair – Hinckley and Bosworth Borough Council
Cllr. Harper-Davies	Charnwood Borough Council – Cabinet Lead Member for Community Safety
Cllr. A. Pearson	Community Safety Partnership Strategy Group Chair – Melton Borough Council
Cllr. K. Loydall	Community Safety Partnership Strategy Group – Oadby and Wigston Borough Council
Cllr. A. Woodward	Community Safety Partnership Strategy Group Chair – North West Leicestershire District Council
C/Supt A. Streets	Leicestershire Police
Mr. P. Hindson	Office of the Police and Crime Commissioner
Mr. T. Parton CC	Combined Fire Authority
Mr. S. Holden	Leicestershire Fire and Rescue Service
Ms. S. Garton	Leicestershire Clinical Commissioning Groups
Ms. Kay Knowles	Leicester, Leicestershire and Rutland CRC Probation
Dr Joshna Mavji	Public Health Leicestershire County Council
Chris Thomas	Leicestershire County Council – Assistant Director, Education and Early Help

Officers

Rik Basra	Leicestershire County Council
Carly Turner	Leicestershire County Council
Chris Hedworth	Leicestershire County Council
Thomas Day	Harborough District Council
Julie Robinson	Charnwood Borough Council
John Richardson	Blaby District Council
Chris Brown	North West Leicestershire District Council
Sharon Stacey	Hinckley and Bosworth Borough Council

Other attendees

Supt. Shane O'Neill	Leicestershire Police
Kevin Wright	Leicestershire Police
DI Jen Heggs	Leicestershire Police
DCI Lucy Batchelor	Leicestershire Police
Raj Singh	Ministry of Justice
Nick Dann	Ministry of Justice

**Note: The meeting was not open to the public in line with Government advice on public gatherings however the meeting was broadcast live via YouTube.**

1. Election of Chairman.

RESOLVED:

It was proposed, seconded, and AGREED that Mrs. D. Taylor CC be elected Chairman of the Board for 2020/21.

Mrs. D. Taylor CC in the Chair

2. Election of Deputy Chairman.

RESOLVED:

It was proposed, seconded, and AGREED that Mr. T. Parton CC be elected Deputy Chairman of the Board for 2020/21.

3. Introductions

The Chairman welcomed everyone to the meeting and introductions were made.

4. Minutes of previous meeting.

The minutes of the meeting held on 26 June 2020 were taken as read and confirmed as a correct record, subject to an amendment that Gurjit Samra-Rai be recorded as attending on behalf of The Office of the Police and Crime Commissioner for Leicestershire as well as the Violence Reduction Network.

5. Matters arising

Minute 50 (v)

Cllr. L. Phillimore reported that he had been contacted by Rita Patel-Miller, Business and Community Development Manager at Lend Lease, and a meeting with the Federation of Small Businesses had taken place which had gone well.

6. LSCSB Action Log.

It was noted that there were some amber actions on the log but most of them would be covered as agenda items further on in the meeting.

RESOLVED:

That the status of the Action Log be noted.

7. Declarations of interest

The Chairman invited members who wished to do so to declare any interests in respect of items on the agenda for the meeting.

No declarations were made.

8. Glen Parva Prison Update - Ministry of Justice.

The Board received a presentation from Raj Singh and Nick Dann from the Ministry of Justice which provided an update on the new prison development at Glen Parva. A copy of the presentation slides, marked 'Agenda Item 8', is filed with these minutes.

Arising from the presentation the following points were noted:

- (i) Offenders that resided within 90 miles of Glen Parva and were suitable for a category C prison would be placed at the new Glen Parva prison. The new prison was intended to be a resettlement prison which meant that housing officers would be based at the prison with the role of finding accommodation for prisoners once released.
- (ii) Individual prisons did not monitor reoffending rates. Probation Officers employed by the National Probation Service would be located within the new Glen Parva prison and carry out 'through the gate' work.
- (iii) The assessment process for bids from operators to run the prison could not take into account how that operator had performed running other prisons. This was so operators that had not run a prison before were not disadvantaged in the assessment process. However, checks were made that the operator was ready to operate a prison and the contracts were detailed and contained quality assurance measures. In response to concerns from a member regarding the performance and efficiency of private prisons reassurance was given that existing privately operated prisons worked well, though it was acknowledged that they did tend to be more expensive.
- (iv) One of the aspirational targets for the Glen Parva prison project was 40% local employment with offsite manufacturing within a 40-mile radius of the site. Members were reassured that this was a realistic target and the level of manufacturing expertise was available within that radius.
- (v) Members welcomed the modelling of the benefits of the proposals but asked for the disbenefits to be modelled as well particularly any negative impact on the local community and services such as drug treatment, homelessness, and crime.

RESOLVED:

- (a) That the contents of the presentation be noted;
- (b) That the Ministry of Justice be requested to attend a meeting of the Board in 2021 and provide a further update regarding the new prison development at Glen Parva.

9. LSCSB Performance 2020-21 Q1 report.

The Board considered a report of Rik Basra, Community Safety Co-ordinator, Leicestershire County Council, the purpose of which was to update the Board regarding Safer Communities Performance for Quarter 1 2020/21. The Board was also in receipt of a supplementary report regarding Violence with Injury. Copies of both reports, marked 'Agenda Item 9', are filed with these minutes.

Members asked for a more detailed breakdown of the statistics relating to the following:

- Hate Crime and whether the offences were physical, verbal or on social media;
- Violence with Injury, Violence without Injury, and how many of the offences were linked to Domestic Abuse and the Covid-19 lockdown or whether there was another reason for the upward trajectory in offences;
- Anti-social Behaviour and how many of those offences were linked to the Covid-19 lockdown.

A member also asked for burglary figures to be included in future performance reports to the Board.

RESOLVED:

That the 2020/21 Quarter 1 performance information be noted.

10. Partner Update: Office of the Police and Crime Commissioner.

The Board considered a report of the Office of the Police and Crime Commissioner (OPCC) which provided an update on community engagement work the Office was undertaking. A copy of the report, marked 'Agenda Item 10', is filed with these minutes. The report was presented by Paul Hindson, Chief Executive, OPCC.

Arising from discussions the following points were noted:

- (i) The aim of the engagement work was to understand the concerns of local people and feed the information into discussions about the way policing was conducted. Since the Covid-19 pandemic had begun the engagement work carried out by the OPCC had been mainly carried out using digital forums. Discussions had been had with people from local neighbourhoods, youth groups and faith leaders. Challenging conversations had been held with the Black Lives Matters group.
- (ii) In order to engage with people in their late teens and early 20s the OPCC had previously formed a Youth Commission which had worked well. However, there was a need to engage with young people more closely connected with crime and policing issues therefore other engagement methods were being used such as the Young Adult Offender project at the YMCA. Engagement was now more fluent and varied rather than focusing on the same group of people again and again.
- (iii) The OPCC was also carrying out an outreach exercise engaging with those people on the fringes of crime and encouraging them to 'exit' gangs and cease their involvement with those taking part in criminal activity.

- (iv) In partnership with Community Safety Partnerships the OPCC was carrying out a survey of the public's views of crime and Anti-social Behaviour. Board members were invited to make suggestions for how the survey could be promoted more widely.
- (v) The Home Office had given the OPCC approval to submit a bid for the Domestic Abuse Perpetrator Programme which aimed to work with people who had been abusive towards their partners and encourage them to change their behaviour. The exact funding required to run the scheme in Leicestershire was not known yet and the OPCC was waiting for further information regarding costs from partners who were to help run the scheme. The deadline for the bid to be submitted was originally 1 October deadline but this had been extended. It was not known exactly when the results of the bidding process would be known but it was hoped to be within the next month.
- (vi) The OPCC had launched the Community Leadership Programme which sought 20 new community leaders across Leicester, Leicestershire and Rutland (LLR). Nine bids had been received under the Programme therefore it was looking viable.
- (vii) Many schools in Leicestershire were introducing peer mentoring which involved pupils providing support to other pupils regarding violence prevention. An update on the success of this project would be brought to the Board in due course.

RESOLVED:

That the contents of the report be noted.

#### 11. Multi-Agency Risk Assessment Conference.

The Board considered a report and presentation of Kevin Wright which provided an update on the Multi-Agency Risk Assessment Conference (MARAC) arrangements in Leicestershire and provided some explanation of the repeat MARAC rates. Copies of the report and presentation slides, marked 'Agenda Item 11', are filed with these minutes.

The Board also welcomed to the meeting for this item Detective Chief Inspector Lucy Batchelor, Leicestershire Police.

Arising from the presentation the following points were noted:

- (i) Nationally different MARACs were set up in different ways and had different criteria for when a case should become a repeat MARAC. Not all MARACs used the SafeLives threshold and some did not send all their repeats through MARAC. Some MARACs identified repeat cases and shared the relevant information with partners but did not formally record them as a repeat MARAC. SafeLives had been made aware of the inconsistencies across MARACs nationally, had agreed to carry out further work on the matter and were intending to visit the Leicestershire MARAC and conduct a review.
- (ii) Any agency could refer into the MARAC and identify a case that required a repeat MARAC. Most referrals came from the Police, the Emergency Department at Leicester Royal Infirmary or Adult Social Care partners. An agreement was in place that charities, for example Turning Point, would refer cases into United Against

Violence and Abuse (UEVA) who would then refer onto the MARAC. There was confidence that the agencies that regularly made referrals were correctly following the criteria and making appropriate decisions on when to refer, however further work needed to be carried out with other agencies that were less frequently required to make referrals to ensure they fully understood when a referral needed to be made.

- (iii) The SafeLives Dash risk assessment tool enabled agencies to assess whether a case was high risk and therefore should be referred into the MARAC. It was rare that the MARAC would reject a case on the basis that it was not of sufficiently high risk and in fact only one case had been rejected over the previous 12 months. If a case was rejected it was usually because some information was unclear or required further clarification.
- (iv) In order to tackle serial domestic abusers and break the cycle of offending, a pilot was being run where the most dangerous perpetrators were identified and referred to Integrated Offender Management. There was also Ministry of Justice funding available for the Perpetrator Programme which aimed to change people's behaviour and help them develop respectful, non-abusive relationships. The Office of the Police and Crime Commissioner was leading on submitting a bid for the Perpetrator Programme.

#### RESOLVED:

That the contents of the report and presentation be noted.

#### 12. Partner Update - Leicestershire Fire and Rescue Service.

The Board considered a report of Leicestershire Fire and Rescue Service (LFRS) which provided an overview of the work of the service. A copy of the report, marked 'Agenda Item 12', is filed with these minutes. The report was presented by Simon Holden, Group Manager, LFRS.

Arising from discussions the following points were noted;

- (i) LFRS were asking partners to look out for residents that may benefit from home safety checks and share the details of these people with LFRS so they could be provided with advice. The link to the page on the LFRS website where the referrals could be made would be circulated to Board attendees after the meeting.
- (ii) LFRS also conducted Safe and Well checks and they used an evaluation tool called Snap Survey to gain feedback from residents and measure the effectiveness of these checks. The evaluation tool would also be shared with the Board after the meeting. It was noted that the Lightbulb programme also conducted safe and well work and reassurance was given that collaboration took place between LFRS and Lightbulb to ensure there was no duplication.
- (iii) Concerns were raised by a member that recently there had been no representative from LFRS at CSP meetings and it was suggested that were a representative to attend they could provide a presentation to CSPs on their work.



RESOLVED:

That the contents of the report be noted.

13. Modern Day Slavery.

The Board received a presentation from Detective Inspector Jenni Heggs, Leicestershire Police on work the Force was carrying out to tackle Modern Slavery and Human Trafficking. A copy of the presentation slides, marked 'Agenda Item 13', is filed with these minutes.

Arising from discussions the following points were noted:

- (i) The Modern Slavery Action Group needed better representation from partners so that information could be better fed back to partners and any decisions made at the group had the agreement of partners. It was hoped that eventually partners would have their own Modern Slavery groups which could feed into the Modern Slavery Action Group.
- (ii) Reassurance was given that a Task Force had been set up to co-ordinate the response to allegations of Modern Slavery within the garment industry in Leicester, though it was acknowledged that the legislation made it difficult for the Police to access premises and investigate, and liaison was taking place with the Home Office regarding this. Some garment manufacturing took place in houses and garages and Leicestershire Police were aware of this and carried out the necessary investigations.
- (iii) A member made the Board aware of a documentary which had been on the BBC iPlayer called Doing Money which related to Modern Slavery and Human Trafficking and which was worth watching. Unfortunately the programme was no longer available to watch on the iPlayer. DI Heggs agreed to try and obtain a copy of the documentary and if possible make it available to the Board to watch.

RESOLVED:

- (a) That the contents of the presentation be noted;
- (b) That a presentation on Operation Laud/Tacit (garment industry in Leicester) be given at the next meeting of the Board.

14. Dates of future meetings.

RESOLVED:

That future meetings of the Board take place on the following dates:

Friday 11 December 2020 at 10:00am;  
 Friday 19 March 2021 at 10:00am;  
 Friday 18 June 2021 at 10:00am;  
 Friday 24 September 2021 at 10:00am;  
 Friday 10 December 2021 at 10:00am.

15. Exclusion of the Press and Public.

RESOLVED:

That under Section 100A of the Local Government Act 1972, the public be excluded for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Paragraph 7 of Part 1 of Schedule 12A of the Act and that, in all circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information:-

**County Lines – Operational Learning.**

16. County Lines - Operational Learning.

The Board received a presentation from Superintendent Shane O'Neill, Leicestershire Police, which provided an update on lessons learnt from recent County Lines operations intended to tackle Serious and Organised Crime in Leicestershire. The presentation was not for publication by virtue of paragraph 7 of Schedule 12(A) of the Local Government Act 1972.

RESOLVED:

- (a) That the contents of the presentation be noted;
- (b) That a further presentation be brought to a future meeting of the Board regarding County Lines, to include an update on the work of Turning Point.

10.00 am - 1.10 pm  
25 September 2020

CHAIRMAN

## Leicestershire Safer Communities Strategy Board Action Log

No.	Date	Action	Responsible Officer	Comments	Status
1.	20.9.19  26.6.20	Use Leicestershire Matters and Social media to publicise car thefts and devices for blocking car signal. Rik Basra to chase up the position with using social media to publicise car thefts and report back to the Board. Put an article in every edition of Leicestershire Matters regarding topical community safety issues.	Steve Pumfrey, Media Services, LCC.  Rik Basra/Steve Pumfrey  Rik Basra/Kirsty Nicolson	An article was compiled and submitted for publication. However Leicestershire Matters already had too many stories for the item to be included. A series of social media messages concerning this have gone out via Media Services.  Following a meeting with Media Services a proposal and rationale for the inclusion of a regular community safety 'slot' within the publication together with list of potential articles have been sent to media services to support the principle of acquiring a standing article.  Update; Following further contact Media Services have stated that Leicestershire Matters is published less frequently and focus on specific themes. As such committing to a regular article is not possible. Through RB (LCC CST) the Media team will proactively consider any Board requests, including the optimal means to publicise an issue e.g. social media/ Leics. matters or other means in line with the Community Safety Communications Plan (attached).	Green  Amber

No.	Date	Action	Responsible Officer	Comments	Status
2.	06.12.19	National MARAC figures so that they can be compared with regional figures.	Rik Basra	Performance Portal now includes both regional and MSFG 'Most Similar Force Group' data. In addition an input from the MARAC manager was included as an agenda item in the Sept Board meeting.	Green
3.	06.12.19	Op Lionheart to be placed on the agenda for a future meeting and partners to answer questions raised by Chris Brown of NWLDC at the meeting on 6 December 2019.	Rik Basra	<p>An input is planned for a future Board meeting. The questions posed by Chris Brown related lessons from Op Lionheart, lessons learnt and feedback processes...</p> <ul style="list-style-type: none"> <li>• At the end of the operation, what community work was required?</li> <li>• What planning can be put in place to deal with any issues that come to light at the time the operation becomes live?</li> <li>• What intelligence is required to assist this type of operation,</li> <li>• Can this be made routine to ensure we are sharing the right type of information?</li> <li>• Is information pre and post Op being shared effectively? Any lessons from this?</li> </ul> <p>Update: C/Supt Shane O'Neill gave an input regarding the above to the Sept. Board meeting.</p>	Green

No.	Date	Action	Responsible Officer	Comments	Status
4	26.6.20	Further detail on Violence with injury rates and whether particular weapons are being used.	Rik Basra	Included in the performance input Sept.	Green
5	26.6.20	Report to Board on the key themes from the 'What Matters to You' feedback.	Gurjit Samra-Rai	Update: Report compiled and presented by Victoria Charlton (OPCC) to Sept Board meeting.	Green
6	26.6.20	Leicestershire Police to provide a report to a future meeting of the Board regarding lessons learned from the Covid-19 pandemic and how the Force will operate in future.	Rik Basra/Adam Slonecki	This will be an item for a future Board meeting.	Amber
7	25.9.20	Provide the Board with a breakdown of the Hate Crime statistics into physical/verbal/social media etc, a further breakdown of the Violence with injury/without injury figures, and an indication of how much of the ASB figures are due to Covid-19.	Rik Basra	Update: Supplementary data compiled and sent out to Board members 17 November.  ASB & Covid19 effect also features in the Dec Board Performance report at Appendix 1.	Green
8	25.9.20	Burglary to be included in the headline figures for future performance reports to the Board	Rik Basra	Now reinstated in the performance report.	Green
9	25.9.20	Update the Board on the violence prevention mentoring work which the VRN is carrying out in Schools. Update to also be provided on the mentoring work the YOS/LAs are carrying out in schools	Grace Strong/Paul Hindson  Carly Turner	Mentoring in Violence Prevention (MVP) is an agenda item for the Dec Board.	Green
10	25.9.20	LFRS to provide Board with link to page on LFRS website where people can be referred to for Home Safety checks.	Simon Holden	Information collated and sent out to board members 17 November.	Green
11	25.9.20	LFRS to provide Board with snap survey evaluation process	Simon Holden	Information collated and sent out to board members 17 November.	Green
12	25.9.20	Supt Shane O'Neill to provide a further update to the Board on County Lines with input from Turning Point	Shane O'Neill	For a future board meeting	Amber

No.	Date	Action	Responsible Officer	Comments	Status
13	25.9.20	Ministry of Justice to provide a further update on Glen Parva prison in (Spring?) 2021.	Raj Singh/Nick Dann	RB to liaise with MOJ... Input planned for the March Board	Amber
14	25.9.20	MSHT - Presentation for future meeting of the Board on Operation Laud/Tacit	DI Jen Heggs	RB To Liaise with DI Heggs for presentation to a future Board (March)	Amber
15	25.9.20	Find out if a copy of the BBC programme Doing Money can be obtained for the Board to watch.	DI Jen Heggs	It has not been possible to source this video at this time	Amber

## Community Safety Communications Plan 2020/21

**Background information** - The Community Safety Team is part of the Children and Families Wellbeing Service and is a countywide service that delivers specific work around anti-social behaviour, domestic abuse, hate incidents and Prevent, as well as responding to emerging threats relating to crime and disorder.

STRATEGY	KEY MESSAGES	AUDIENCES
<p>This plan will ensure relevant community safety messages are produced in line with national and local campaigns at relevant points throughout the year. This will be achieved by:</p> <ul style="list-style-type: none"> <li>Working in partnership with LLR Community Safety colleagues (LAs, Police, LFRS etc.) to actively plan communications campaigns and share resources/ideas.</li> <li>Sharing/retweeting relevant social media posts from national/local organisations.</li> <li>Drip-feeding community safety messages throughout the year.</li> </ul> <p>Horizon scanning for emerging issues and work-streams and incorporating these in to planned delivery.</p>	<ul style="list-style-type: none"> <li>Raise awareness of the services available to the public and how they can access these services (ASB, Hate, DA &amp; Prevent).</li> <li>Encourage and increase the reporting of incidents of hate and domestic abuse.</li> <li>Instil confidence in people to report incidents related to community safety (ASB, Hate, DA &amp; Prevent).</li> <li>Support victims of crime and anti-social behaviour, particularly the most vulnerable.</li> <li>Work in partnership to reduce the risk of offending / re-offending and divert perpetrators from escalating behaviours.</li> <li>To keep people safe and feeling safe, reducing the fear of crime and ASB.</li> </ul>	<ul style="list-style-type: none"> <li>General public</li> <li>Victims</li> <li>Partners/Professionals</li> <li>Vulnerable people/ Family or carers of vulnerable people</li> <li>Children / young people</li> <li>People who may be been discriminated against due to disability, gender identity, race, religious beliefs or sexual orientation</li> <li>County residents / communities</li> <li>Parents and carers</li> <li>Older people</li> </ul>
OBJECTIVES	KEY TIMESCALES	RISKS
<ul style="list-style-type: none"> <li>To raise awareness of the work of our team, our partners and local services in addressing matters relating to community safety.</li> <li>To promote relevant community safety focussed campaigns throughout the year.</li> <li>Respond to relevant emerging community safety matters in the news locally and nationally.</li> <li>Use video content to promote key messages.</li> <li>Share partner messages for core campaigns.</li> </ul>	<ul style="list-style-type: none"> <li>There are various campaigns and initiatives that the team are involved with throughout the year, these are detailed in the attached implementation plan.</li> <li>If applicable, the campaigns include timeframes and so any communications plans should incorporate a lead time to allow effective pre-publicity and promotion amongst partner agencies.</li> </ul>	<ul style="list-style-type: none"> <li>Lack of understanding of services available, resulting in poor uptake of services and/or under-reporting of community safety matters.</li> <li>Victims left unsupported and/or being re-victimised.</li> <li>Perpetrator behaviour continuing/escalating.</li> <li>Increased likelihood of public feeling unsafe/unsupported.</li> <li>Negative impact on communities and the standing of the local authority and its partners.</li> </ul>

## Detailed implementation plan

Timescale	Task / message	Audience	Activity / tool	Responsible
April	New PREVENT web page testing	Public, partners and LCC staff	Web-based document and webpage incorporating weblinks to partner info and resources	SB/AC/SA
16 – 20 April	National Stalking Awareness Week – share content from third parties	Public, partners and LCC staff	Share and retweet posts.	SB
22 April	Stephen Lawrence Day – share content from third parties	Public, partners and LCC staff	Share and retweet posts.	SB
23 April – 23 May	Ramadan – potentially remind residents to celebrate safely during lockdown #RAMADANATHOME	Public, partners and LCC staff	Messages via social media, retweets/posts.	SB
April onwards	Domestic abuse comms during lockdown period, including sharing of police, UAVA and other organisational messages	Public, partners and LCC staff	Messages via social media, retweets/posts, press release	SB
May	Support police hate crime messages	Public, partners and LCC staff	Messages via social media, retweets/posts	SB
4 – 10 May	Deaf Awareness week – theme ‘acquired deafness’ – potential to support National campaign <a href="https://www.deafcouncil.org.uk/deaf-awareness-week/">https://www.deafcouncil.org.uk/deaf-awareness-week/</a>	Public, partners and LCC staff	Messages via social media, retweets/posts, yammer etc	
18 – 24 May	Mental Health Awareness week – theme is ‘kindness’ – potential to support National campaign <a href="https://www.mentalhealth.org.uk/campaigns/mental-health-awareness-week">https://www.mentalhealth.org.uk/campaigns/mental-health-awareness-week</a>	Public, partners and LCC staff	Messages via social media, retweets/posts, yammer etc	
May - August	Support Volunteer Police Cadet Programme 2020-2021	Public, partners and LCC staff	Messages via social media, retweets/posts	SB
June	Let’s Talk About It <a href="https://www.ltai.info/">https://www.ltai.info/</a>	Public, partners and LCC staff	Messages via social media, retweets/posts	SB
19-21 June	The Great Get Together <a href="https://www.greatgettogether.org/">https://www.greatgettogether.org/</a>	Public, partners and LCC staff	Messages via social media, retweets/posts, intranet article	SB
July	Safer Summer ‘respect and tolerate’ campaign launch (with refreshed artwork) taking into consideration people are already at home, in their gardens etc	Public, partners and LCC staff, families and neighbours	Social media/web content	SB/IJ/CH
July	Launch new PREVENT web page	Public, partners and LCC staff	Web-based document and webpage incorporating weblinks to partner info and resources	SB/AC/SA
Aug	Safer Summer social campaign round #2	Public, partners and LCC staff, families and neighbours	Social media/web content	SB
Sept - Jan	Promote ‘Ask for Angela’ campaign (dependent upon bars and pubs reopening)	Public	Messages via social media.	SB/AC
Oct onwards	Keep Safe Places campaign launch (provided locations reopen)	Vulnerable individuals	Messages via social media, press release, Advertise in key publications	SB/AC



<b>Timescale</b>	<b>Task / message</b>	<b>Audience</b>	<b>Activity / tool</b>	<b>Responsible</b>
Oct onwards	Celebrate Safely campaign launch (police led campaign)	Public celebrating religious festivals & national days	Messages via social media, retweets/posts, press release	SB/JH/AC
10 – 17 Oct	Hate Crime Awareness Week 2020 #NationalHCAW (resources already in folder) Link up with Isla Dixon from Leics Police Hate Crime Unit	Public, partners and LCC staff	Messages via social media, share police materials	SB/ID/AC
17 – 25 Oct	Navrati	Public celebrating religious festivals	Messages via social media, retweets/posts	SB
18 Oct	Anti-slavery day, police-led campaign which aims to raise awareness of human trafficking and modern slavery	Public	Messages via social media.	SB
31 Oct	Halloween	Public celebrating national days	Messages via social media, retweets/posts	SB
5 Nov	Bonfire Night	Public celebrating national days	Messages via social media, retweets/posts	SB
14 Nov	Diwali	Public celebrating religious festivals	Messages via social media, retweets/posts	SB
25 Nov	White Ribbon Day	Public, partners and LCC staff	Messages via social media, retweets /posts, press release/internal	SB/CS team
25 Nov – 10 Dec	16 Days of Action against domestic violence	Public, partners and LCC staff	Messages via social media, retweets /posts, press release/internal	SB/CS team
25 Dec	Christmas	Public celebrating religious festivals	Messages via social media, retweets /posts	SB

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# Impact of Covid-19 on reported anti-social behaviour to the police in Leicestershire

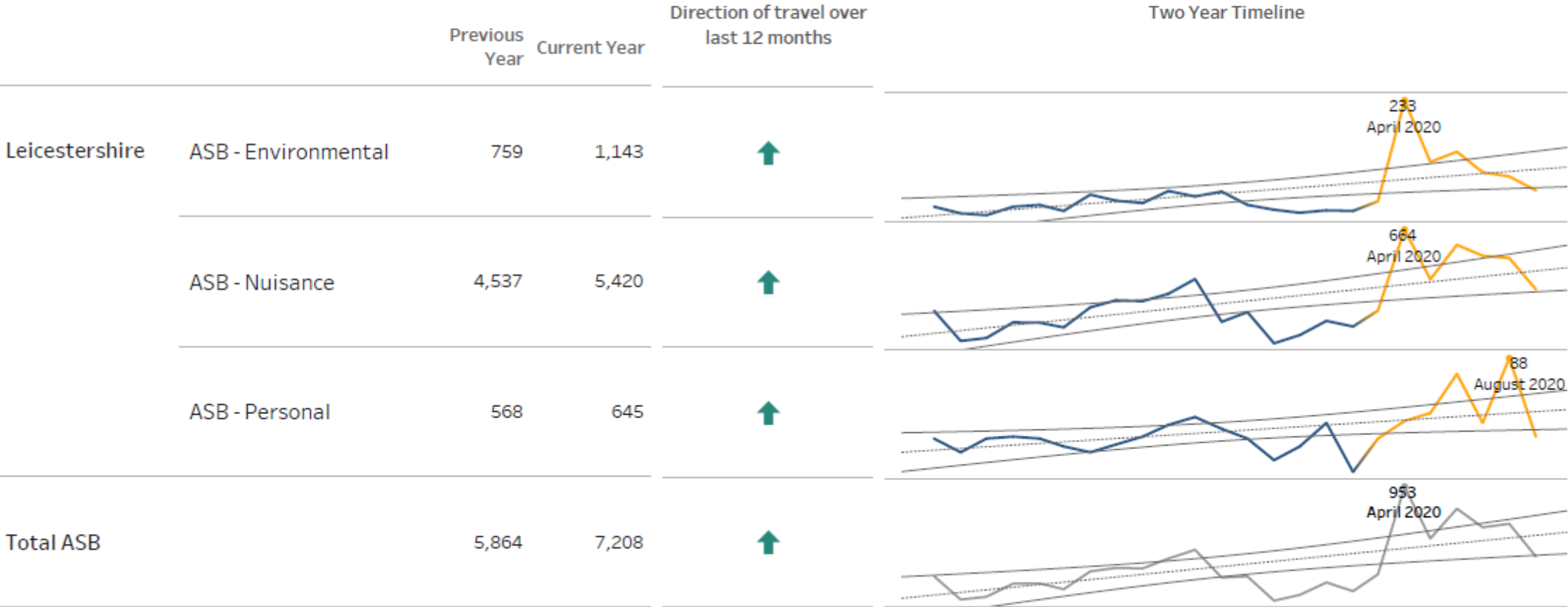
# Impact of Covid -19 on Anti-Social Behaviour (ASB) reporting to the Police in Leicestershire County

## - Data till September 2020

Reporting of anti-social behaviour to the police increased significantly in Leicestershire in April 2020 for Environmental ASB and Nuisance ASB at the start of the first Covid 19 lockdown period. (See orange spike on line chart)

Environmental ASB has reduced back to normal levels over the following months which may have been helped by the re-opening of waste management sites. Nuisance ASB remained fairly high through the summer months returning to more normal levels in September which coincides with the re-opening of schools and a relaxation in lockdown rules.

There were peaks in personal ASB in June and August 2020.



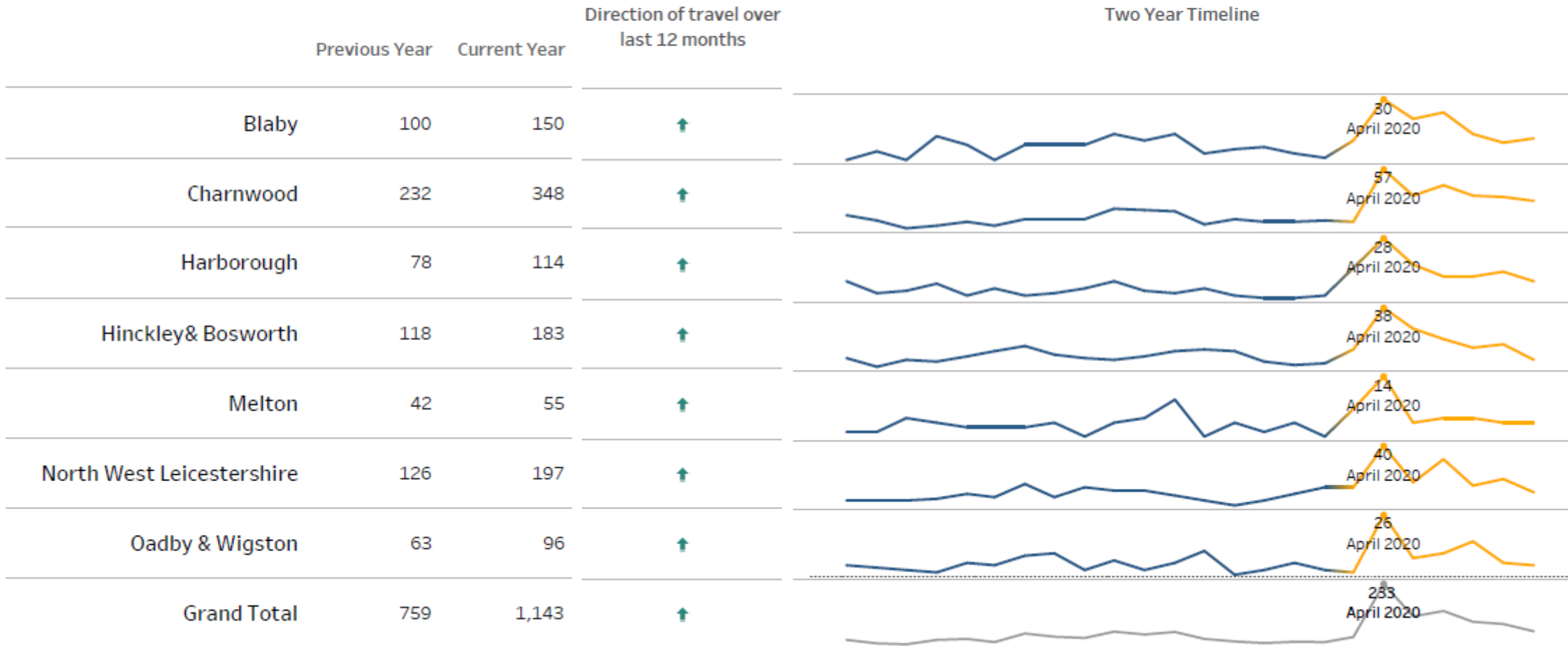
Source: Leicestershire Police Niche Incidents.

# Impact of Covid -19 on Environmental Anti-Social Behaviour (ASB) reporting to the Police in Leicestershire County

## - Data till September 2020

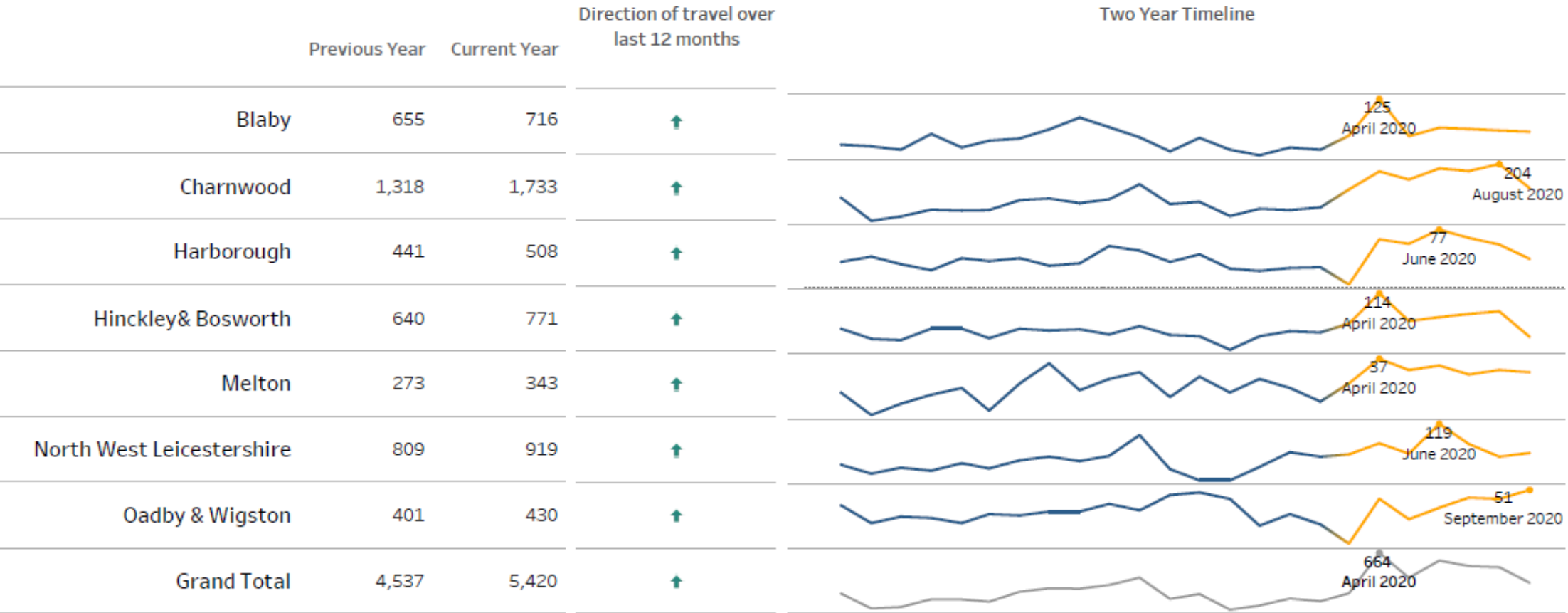
ASBCode  
ARE

The increase in Environmental ASB at the start of the first Covid 19 lockdown period occurred across all districts in Leicestershire (See orange spike on line chart). Levels reduced over the following months which may have been helped by the re-opening of waste management sites.



# Impact of Covid -19 on Nuisance Anti-Social Behaviour (ASB) reporting to the Police in Leicestershire County - Data till September 2020

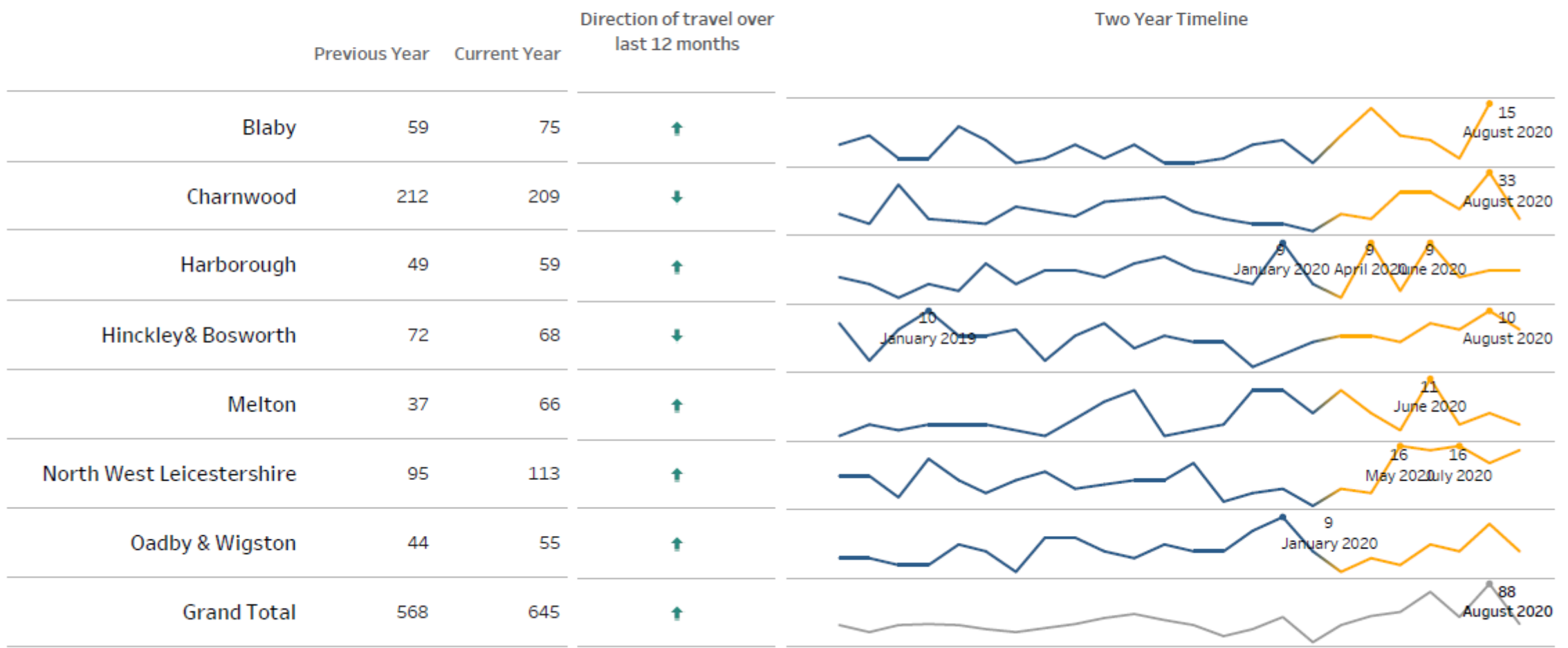
Nuisance anti-social behaviour has increased across all districts in Leicestershire since April 2020 with elevated levels during the summer months. Peaks in nuisance ASB over the covid period varies by district as shown by the orange line in the chart below. Most districts saw a drop or leveling off of Nuisance ASB in September 2020 except Oadby & Wigston which continued to see Nuisance ASB Levels increase.



Source: Leicestershire Police Niche Incidents.

# Impact of Covid -19 on Personal Anti-Social Behaviour (ASB) reporting to the Police in Leicestershire County - Data till September 2020

Monthly reports of personal anti-social behaviour to the police in Leicestershire are fairly low. During the covid period reports increased in most districts with peaks in June and August. Charnwood showed the largest peak with 33 reports of personal ASB in August 2020.



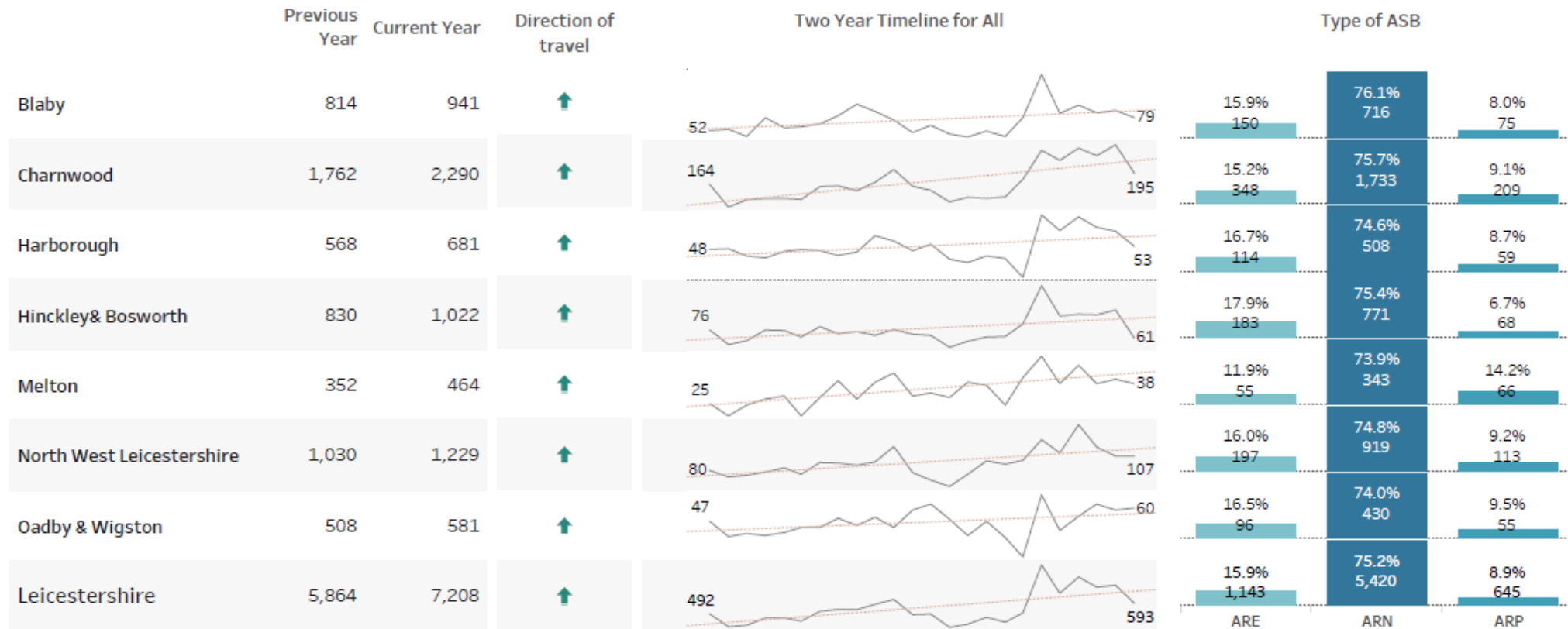
Source: Leicestershire Police Niche Incidents.

An interactive dashboard of reported Anti-social behaviour to the police is available on LSR Online  
<https://www.lsr-online.org/crime-and-community-safety.html>

Anti-Social Behaviour Dashboard - Leicestershire Districts  
 Rolling 12 months data till September 2020

ASB Type  
 All

Designed by Research & Insight Team, Leicestershire County Council,  
 Contact: karen.earp@leics.gov.uk, 0116 305 7260





## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**11 DECEMBER 2020**

### **SAFER COMMUNITIES PERFORMANCE 2020/21 Q2**

#### **Introduction**

1. The purpose of this report is to update the Leicestershire Safer Communities Strategy Board (LSCSB) regarding Safer Communities performance for 2020/21 Q2.
2. The Safer Communities dashboard is now available as an interactive online dashboard [here](#).

[https://public.tableau.com/views/SaferDashboard/LeicsSaferDashboard?:language=en-GB&:display\\_count=y&publish=yes&:showVizHome=0#](https://public.tableau.com/views/SaferDashboard/LeicsSaferDashboard?:language=en-GB&:display_count=y&publish=yes&:showVizHome=0#)

Dashboard development is ongoing with new key performance indicators (KPI's) being introduced. The underpinning data can be viewed by hovering the cursor over relevant points in the performance graphs.

3. The dashboard includes a rolling 12 months comparison with the direction of travel for that indicator. The bar charts give a district breakdown and where available the regional average is also shown.
4. The online performance portal gives ready access to data under each category. The dataset is becoming increasingly complex which makes routine reporting across all performance areas impractical, unwieldy and unnecessary. This report therefore will focus on exception reporting supplemented by a brief position statement under each performance category.
5. It should be noted that some performance datasets remain unchanged since the last report due to data collation timeframes. Also to note is that the reporting period covers Q2 up to the end of September. The figures will therefore include some Covid-19 effects.

#### **Summary**

6. There are several notable changes for quarter2 2020/21 compared to Q1, some may in part at least be due to the current pandemic .
  - (a) Overall crime has decreased in most areas except for violence with injury which as reported in Q1 has shown an increase.

- (b) Domestic crime and incidents have remained stable except for domestic violence with injury which has increased.
- (c) ASB reported to the Police has increased.  
 Environmental ASB had increased significantly at the beginning of the Covid19 lockdown but has now returned to more normal levels in Q2. Nuisance ASB increased at the beginning of lockdown and remained relatively high during the summer months. Levels have reduced in September which coincides with the reopening of schools and some relaxation of lockdown rules.  
 The increases in ASB reports (to the police) are reflected in qualitative measures. The insight survey results show a fewer percentage of survey respondents agreeing '*ASB has decreased or stayed the same*' and fewer respondents '*feeling safe outside after dark*'.
- (d) Reported hate crimes to the police have increased along with racially or religiously aggravated offences.

### **Ongoing Reductions in Crime**

- 7. Performance in each crime performance area are summarised below;
  - The residential burglary rate has improved over the last five quarters with a large reduction over the last two quarters. The current rate is 3.16 offences per 1,000 compared to 4.8 the previous year. District breakdowns are available on the performance dashboard.
  - Burglary Business & community offences have steadily decreased over the year compared to the previous rolling 12 months. Latest data shows a rate of 1.4 offences per 1,000 compared to 1.95 the previous year.
  - Violence with injury offences have continued to rise over the last five quarters to 6.8 offences per 1000 population. Leicestershire is performing better than the Regional average of 9.2 offences per 1000 population.
  - Vehicle offences have been reducing over the last five quarters with a large reduction over the last two quarters. The Leicestershire rate 6.3 offences per 1000 population is slightly higher than the regional average of 5.9 offences per 1000 population.
  - Overall Crime has reduced over the last four quarters with a larger reduction in quarter 1 2020/21 at the beginning of the Covid19 lockdown period.

### **Reducing Offending and Re-offending**

- 8. Nothing exceptional to report although we are starting to see the first signs of the previously excellent reductions in reoffending levelling off.

#### **First Time Entrants to the Criminal Justice System**

- (a) The rate of first-time entrants (FTE's) entering the criminal justice system (CJS) aged 10-17 is stabilising; The 2019/20 figures have been added since the last report showing a small upward trend.

FTE totals for Leicestershire only were, 190 in 2014/15

124 in 2015/16  
 126 in 2016/17  
 101 in 2017/18  
 100 in 2018/19  
 111 in 2019/20

The current rolling 12 month value is 103 which is inline with the end of year results.

#### Reoffending by Young Offenders

- (b) The rate of re-offending by young offenders likewise is showing early signs of levelling. To add context this stabilisation follows a sustained and lengthy positive downward trend. The April 2019 to March 2020 re-offending rate by young offenders was 0.76 an improvement on the previous year's rate of 1.37.

9. As previously reported introduced in Q4 2019/20 was a new indicator added to the dashboard "Education, Training and Employment (EET) of Young Offenders. This indicator measure the proportion of young people on relevant youth justice disposals who are actively engaged in suitable education, training and employment (ETE) when the disposal closes. Active engagement is defined as 25 or more hours for young people of school age and 16 or more hours for those above statutory school age. The Youth Offending performance figure for young offenders actively engaging in education, employment and training (EET) is 59.4% for the period April – June 2020. This is lower than the end of year figure 2018/19 of 64.2%.

#### **Repeat Victimization and Vulnerable Victims**

10. There is nothing exceptional to report; the MARAC repeat referral rate sits at 51%, this is however above the 'SafeLives' recommended upper threshold of 40%. MARAC repeat referrals have stabilised at 51% over the last three quarters. A change in criteria for referral has been identified as responsible for this value being higher than the 'Safe Lives' recommended upper threshold. Previously any violence or threat of violence triggered a repeat referral, this threshold has been superseded by 'any further contact'.

The Board received a detailed input from the MARAC manager in September. He outlined current local process and procedure to provide reassurance, he outlined strict adherence to best practice which pushed repeat referrals upward and also outlined discussions ongoing with SafeLives regarding the validity of the current threshold.

11. United Against Violence and Abuse (UAVA) referrals for this financial year (1705) are lower than the previous year (1854). UAVA referrals for quarter 1 2020/21 are similar to the previous quarter. Referrals have reduced slightly over the last three quarters.

12. Several additional indicators have been added to the performance dashboard to supplement the MARAC repeat referral data and UAVA referral numbers already reported upon. These include domestic crime and incident rates, domestic violence with injury rates, sexual offence rates and hospital admissions for violence. The new KPI's focus on providing a broader understanding of performance across domestic and sexual abuse. All indicators have remained stable except domestic violence with injury which has been steadily rising over the last financial year and seen a larger increase during quarter1 2020/21.

### **Anti-Social Behaviour (ASB) and Satisfaction**

13. The previous ASB performance data has now been expanded to cover two broad areas;

- (a) Survey Data - there are two questions in the Community Based Survey (CBS) relevant to ASB Satisfaction. "*% of people that agree ASB has decreased or stayed the same*" and "*the % who feel safe outside in their local area after dark*". Responses to "*% of people that agree ASB has decreased or stayed the same*" showed a slight decrease in Q1 2020/21. Responses to the question "*the % who feel safe outside in their local area after dark*" showed a significant reduction in quarter1 when compared to the same quarter last year. The significant drop in 'feeling safe' is thought to be linked in part to people not feeling safe because of the Covid19 virus rather than for community safety reasons.
- (b) ASB Incident Data – a breakdown has been added to the online portal and there are now two sources as detailed below;
  - i. Police Data; this covers ASB incidents gleaned from the police call management system, this is shown as 'Total ASB (rate per thousand population)' this is further broken down utilising the 'PEN' code and categorised as either 'Personal' 'Environmental' or 'Nuisance' ASB. This dataset is obtained when police call handlers deem a call is ASB and code the call accordingly. There is as such a caveat that calls are correctly categorised.
  - ii. ASB recorded on Sentinel (the partnership ASB case management system). This dataset contains all case managed reports of ASB sourced from both Police and Local Authority partners.

14. The two data sources are not distinct and there will inevitably be some duplication, for example not all reports of ASB will be case managed and find their way onto Sentinel, likewise reports made directly to local authorities will obviously not feature on the police call handling system.

15. There has been a rise in reported ASB to the police during quarter 1 and quarter 2 2020/21. Looking at ASB in more detail, during this period, there was a peak in Environmental ASB in April 2020 which then reduced through the summer period to normal levels in September 2020. This reduction to normal levels may have been helped by the re-opening of waste management sites.

16. There was a significant peak in Nuisance ASB in April 2020. Levels remained high during the summer months reducing again in September 2020. More information on the impact of Covid19 on ASB can be found at appendix 1 to this report.
17. The number of ASB cases managed on Sentinel has continued to decrease over the last four quarters.

### **Preventing terrorism and radicalisation**

18. The number of hate crimes reported to the police remains very low and is currently 1.2 offences per 1000 population. This is however higher than the previous year (0.86). The increasing trend has continued into quarter 2 2020/21. 68.5% of all reported hate crimes were racial in nature, 15% were classified as sexual orientation, 9% were classified as disability, 4% were classified as religious and 3.5% were transgender related.
19. Racially or religiously aggravated crime is very low with 0.5 crimes per 1,000 population across Leicestershire. Although number are still very low there have been increases in quarter1 and 2 2020/21.
20. A question from the Leicestershire Insight Survey asks residents how much they agree that people from different backgrounds get on well. Latest figures show 96.3% of respondents agreed that people in their area get on well together. This is an increase compared to the previous year's response (93.7%).

### **Recommendations**

21. The Board note the 2020/21 Q2 performance information.

### **Officers to Contact**

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Community Safety Coordinator  
Tel: 0116 3050619  
E-mail: [rik.basra@leics.gov.uk](mailto:rik.basra@leics.gov.uk)

### **Appendices**

The Safer Communities Performance Dashboard is no longer available as hardcopy. The current dashboard can be viewed via the 'Online performance portal' and is available [here](#).

[https://public.tableau.com/views/SaferDashboard/LeicsSaferDashboard?:language=en-GB&:display\\_count=y&publish=yes&:showVizHome=0#](https://public.tableau.com/views/SaferDashboard/LeicsSaferDashboard?:language=en-GB&:display_count=y&publish=yes&:showVizHome=0#)

Appendix 1- Impact of Covid19 on ASB

### Impact of Covid-19 on Anti-Social Behaviour (ASB) reporting to the Police in Leicestershire County - Data till September 2020

Reporting of anti-social behaviour to the police increased significantly in Leicestershire in April 2020 for Environmental ASB and Nuisance ASB at the start of the first Covid 19 lockdown period. (See orange spike on line chart)  
 Environmental ASB has reduced back to normal levels over the following months which may have been helped by the re-opening of waste management sites.  
 Nuisance ASB remained fairly high through the summer months returning to more normal levels in September which coincides with the re-opening of schools and a relaxation in lockdown rules.  
 There were peaks in personal ASB in June and August 2020.

	Previous Year	Current Year	Direction of travel over last 12 months	Two Year Timeline
<b>Leicestershire</b>				
ASB - Environmental	759	1,143	↑	
ASB - Nuisance	4,537	5,420	↑	
ASB - Personal	568	645	↑	
<b>Total ASB</b>	5,864	7,208	↑	

Source: Leicestershire Police Niche Incidents.

Designed by Research & Insight Team, Leicestershire County Council,  
 Contact: karen.earp@leics.gov.uk, 0116 305 7260

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**11 DECEMBER 2020**

### **LSCSB UPDATE: OFFICE OF THE POLICE AND CRIME COMMISSIONER**

#### **Background**

1. To provide the Board with an update on the work of the Office of the Police and Crime Commissioner (OPCC) and any future developments.

#### **Notable developments and challenges:**

#### **Past Year**

##### **Strategic Partnership Board (SPB)**

2. The purpose of the Board is to address harmful behaviours within Leicester, Leicestershire and Rutland (LLR). Priority behaviours have been identified and multiagency plans have been produced to tackle and work towards reducing the behaviours in the long term; *missing from home, Night Time Economy, Child Criminal Exploitation and GRT*. Work continues in the background through the sub-groups that sit beneath the Executive Board.
3. The recent SPB on the 10<sup>th</sup> November 2020 was a specially extended session with guest speakers; Dr Warren Larkin, a clinical psychologist, and Iris Lightfoote, CEO for The Race and Equality Centre. The Police and Crime Commissioner (PCC) extended the invite to SPB Exec members to attend. The session was an opportunity to pause and reflect on progress to date, explore and reconfirm the approach the partnership will adopt going forward.
4. Dr Warren Larkin delivered a presentation that touched on Adverse Childhood Experiences (ACEs) and the need for long term investment (20+ years) focussing on intervention and prevention. The presentation sparked some interesting discussions, and the contributions from board members were positive and constructive. It was widely acknowledged that there is a lot of fantastic work already going on across LLR and that a mapping exercise would be hugely beneficial, not least to avoid duplication. Discussions are continuing in the background to take this forward.
5. Other areas requiring further exploration and development are: Data Management and Incorporating Diversity.

### CSPs / Partnerships

6. The latest Data Performance Packs for Quarter 2 have been sent to all Community Safety Partnerships (CSPs). A review meeting was held on 18<sup>th</sup> November to gain feedback regarding the usefulness of the data. It was also be an opportunity for CSPs to raise any issues and put forward suggestions to improve the quality/level of data provided. Comments and feedback was constructive and valid, including the need for some greater context provided around the data.
7. The OPCC remain committed to ensuring that CSPs have access to quality data; looking for solutions to allow access to the dashboards whilst complying with the Leicestershire Police information security arrangements. Further development updates will be provided in due course.
8. In the meantime the Performance Team will be providing a more detailed breakdown of the DA data for Quarter 3 (end January 2021), to enable CSPs to see the number within the number. This should help to CSPs to be able to give a more targeted approach to tackling DA.

### Community Safety Survey:

9. The joint survey between the CSPs, OPCC and VRN closed on 31<sup>st</sup> October. In total, 3643 responses were received from across LLR. The following table presents the total number of completed responses for each CSP area:

<b>District/County</b>	<b>Number of responses</b>
Charnwood	786
Hinckley & Bosworth	472
Leicester City	418
Harborough	416
Blaby	299
Rutland	284
North West Leicestershire	232
Melton	175



Oadby & Wigston	153
No response	408
<b>Total</b>	<b>3643</b>

10. Dr Stevie-Jade Hardy, Evidence and Evaluation Lead, Violence Reduction Network will be analysing the results over the coming weeks and produce a report for each CSP, which will be ready towards the end of December 2020.

#### DA Perpetrator Programme

11. The Home Office have recently confirmed that the bid for the Domestic Abuse Perpetrator Programme has been successful. Simon Down, Head of Commissioning & Strategy, has contacted each CSP to confirm their funding commitments with a couple still waiting for final sign off.
12. Further contact should have been made to pull together an initial project board meeting to begin to collaboratively take this forward.
13. At the time of writing this report, the Home Office have asked us to hold back from any public announcements until such time as they are ready to make a national announcement on this themselves. This is assumed to be down to Covid though nothing has been confirmed nor an expected date given for announcing. It is hoped that an announcement can be made within the next week or so and Simon Down will be in touch regarding a joint press release. In the meantime if CSPs could advise of the best comms link in their organisation in readiness.

#### Community Leadership Programme

14. This Community Leadership Programme has been developed through the PCCs office and is jointly funded through the OPCC and VRN. The programme is designed to develop and provide the necessary skills and tools to enable participants to become effective leaders; giving them the confidence to influence those around them, drive change and build resilient, sustainable communities.
- a. Applications to attend the programme were invited from across all communities within LLR. 34 applications were received and following informal 'interviews' with each candidate, 20 have been shortlisted.
  - b. The course is expected to start early December 2020.

### Female Offender Strategy Event – 4<sup>th</sup> November

15. A virtual conference, organised by the OPCC and HMP & Probation Service, bringing together key partners to discuss strategies for embedding the UK government's female offender strategy in the Leicestershire Police force area. The event looked at the bigger picture around female offending, its causes and the impact it has on society. Specific attention was given around the role of trauma and adverse childhood experiences in shaping the behaviour of female offenders.
16. The aim of the event was to encourage all participants to work in partnership to improve and create sustainable outcomes for female offenders – supporting their journey from custody to community. It was a brilliantly put together event with some inspiring speakers including those with lived experiences.

### **Coming Year**

#### Senior Officer Group (SOG) and Community Safety Partnership (CSPs) Development Proposals.

17. A proposal to link SOG and better integrate the work of the CSPs more effectively with the work of the SPB has been developed by Paul Hindson and presented at the SPB Exec meeting on 24<sup>th</sup> November 2020. A further proposal which looks at improving the data available to CSPs to better inform their work was also presented to the Board for approval. Further updates will be provided in due course.

### **Recommendations for the Board**

18. The Board is requested to note the contents of the report.

#### **Officer to contact**

**Author:** Victoria Charlton  
**Agency:** OPCC  
**Email:** Victoria.Charlton7209@leicestershire.pnn.police.uk

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**11<sup>th</sup> DECEMBER 2020**

### **LSCSB UPDATE: THE VIOLENCE REDUCTION NETWORK, OPCC**

### **THE MENTORS IN VIOLENCE PREVENTION PROGRAMME (MVP)**

#### **Background**

1. The Violence Reduction Network (VRN) was established by the Police and Crime Commissioner, Lord Willy Bach, in September 2019 following receipt of a Home Office grant. Leicester, Leicestershire and Rutland (LLR) are one of eighteen areas across England and Wales that were invited to apply for Serious Violence grant funding to set up a Violence Reduction Unit (VRU). The core function of these Units is to “offer leadership, establish a core membership and, working with all relevant agencies operating locally, provide strategic co-ordination of the local response to serious violence”. There are several expectations attached to the grant including investing in and evaluating evidence-informed interventions aimed at preventing and reducing serious violence.
2. Mentors in Violence Prevention (MVP) is one of the interventions which has been brought to our area by the VRN. It is an example of primary prevention in that it aims to prevent the onset of violent behaviour but uniquely, it can also be deployed across all levels of prevention including within offending populations. This paper provides an overview of MVP, a progress update and plans for sustainability.

#### **The Mentors in Violence Prevention (MVP) Programme**

#### **Background**

3. MVP is a peer-led leadership and bystander programme developed in the United States by Educator, Dr Jackson Katz. Harnessing the power of peers, it trains young people as Mentors and equips them with the confidence, knowledge and skills to identify and speak out against bullying, abusive behaviour and physical violence. The programme recognises the progressive nature of violence and the importance of increasing understanding and acceptance of a broad definition of violence rather than one that just focuses on a physical act. Accordingly, it aims to tackle the beliefs, attitudes and culture which can give the message that violence within about outside intimate relationships is acceptable. MVP is inclusive and draws on a bystander approach. Mentors aim to influence, motivate and empower all young people to play their role initially through their role as friends. Ultimately MVP promotes the healthy social norms and culture which are known to prevent violence.

4. The programme has been running in secondary schools across Scotland for ten years and is now being implemented in at least five areas across England and Wales. There have been several qualitative evaluations of MVP in the USA and Scotland which have led the VRN to conclude that this is a promising violence prevention strategy worthy of testing and evaluating in local secondary schools. The reported impact in Scotland is summarised below<sup>1</sup>:
- Students reported increased awareness of the issues related to violence, gender-based violence and bullying.
  - Staff reported an increase in pupils who are ready to alert them to safety concerns, from a fight brewing, or a friend self-harming, to someone carrying a sharp object into school.
  - Pupils and staff related examples of pupils intervening on the school bus or in the community when they have witnessed violence or bullying. Pupils reported that they are aware of a variety of ways that they can intervene when witnessing behaviours that are detrimental to wellbeing.
  - Both pupils and staff referred to an improved ethos within school and a reduction of barriers between older and younger pupils. Mentors and staff identified a positive impact on mentors' confidence and the enhancement of a range of skills such as team-work and presentation skills. Staff suggested that leadership was a key quality developed by involvement in the programme.
  - Following staff training in MVP, there was a significant increase in the number of staff who felt that they have the necessary skills to educate others about gender-based violence. There was evidence of increased awareness of issues, an increase in those who believe that bystanders can make a difference, and a rise in the number of staff who thought that they would challenge gender-based violence.
5. With several VRU areas now implementing MVP, it is likely that the quality of the evidence-base will grow through further evaluation.

### **The Programme**

6. Once a Head Teacher/Principal has indicated an interest, senior school leaders are invited to an introductory session (webinar) after which they confirm if they intend to proceed. Training is then provided to the staff within each school who will be both overseeing the programme and training mentors with a follow-up support session to consolidate learning. A further session is offered to school leads to discuss and plan for implementation.

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<sup>1</sup> <https://education.gov.scot/improvement/practice-exemplars/mentors-for-violence-prevention-mvp-an-overview>

7. School staff then undertake a selection process for Mentors within their school. Usually Mentors are older students from year 10 or 11. Schools are encouraged to identify a diverse range of Mentors and particularly those young people who may not usually apply for such a position. These students are then trained as Mentors and are provided with resources including a bystander toolkit and lesson plans to promote discussion amongst friendship and peer groups. Lesson plans cover different scenarios relating to issues such as sexting, name-calling, knife carrying, cyber-bullying but always follow the MVP's bystander framework which provides options for responding to these issues and enables young people to develop and practice this within a safe and supportive environment. Alongside delivering specific sessions with their younger peers, Mentors also take on a wider role within the school acting as a point of contact for concerned students and modelling safe and appropriate responses to real-life situations. A wider benefit of MVP is that Mentors will not only have a positive impact within their school but also within their wider community as the Mentors' learning (and that of their peers) cascade into other settings and eventually into adulthood.
8. Staff and Mentors from each school also become part of a wider local MVP Network to offer peer support and ensure on-going development of the programme.

### **Local Progress**

9. The VRN has commissioned Graham Goulden from Cultivating Minds to deliver the training and follow-up support during the first two years of implementation. Graham also works in an advisory capacity to ensure programme fidelity and to assist the VRN in mobilising and implementing the programme across LLR.
10. The first wave of schools completed their training in November 2020 and are now implementing the programme within schools, albeit slightly adapted due to social distancing restrictions. These schools are:
  - Newbridge High School (North West Leicestershire) CSP;
  - King Edward VII Science and Sports College (North West Leicestershire);
  - Castle Rock High School (North West Leicestershire);
  - Redmoor Academy (Hinckley and Bosworth);
  - The Winstanley School (Blaby);
  - Keyham Lodge (City);
  - Judgemeanow (City).

Other partner agencies, including staff from the police, youth service and community safety teams have also undertaken the training so they can support local schools.

11. Wave one staff will continue to be supported including through monthly peer support sessions facilitated by the VRN and supported by Graham Goulden.

12. An advert for the second wave of schools has been circulated and an introductory webinar arranged in December 2020. The VRN's MVP lead is also directly approaching schools in priority areas to promote the programme. The training for wave two school staff and partners has been scheduled for late January 2021. We are anticipating that 12 schools will start as part of wave two. A further two waves of schools are planned for 2021/22.
13. Multi-agency webinars have also been organised to increase awareness of MVP and mobilise support and commitment to the wider and longer-term plans (as outlined below). This includes a virtual event hosted by Mrs. D. Taylor CC on Thursday 17 December 2020.

### **Sustainability and Future Plans**

14. From 2021/22, we plan to transition from depending on an external trainer to developing a virtual team of MVP champions and trainers from local partner agencies, including schools. This received endorsement at the last Violence Reduction Board. Champions will attend a train-the-trainers programme delivered by Graham Goulden. The VRN central team will continue to co-ordinate MVP locally including recruitment of schools, offering peer support sessions and developing new material to be used within the programme. Sufficient funding has been secured for 2021/22. An evaluation plan is in the process of being drafted which will include both a process and impact evaluation.
15. Although the VRN is currently supporting the implementation of MVP in secondary schools, the programme is transferable to many other settings including further and higher education, youth groups, sport clubs, custodial settings and the workplace. Decisions over how we extend MVP to other settings will be made by all relevant partners and through the Violence Reduction Board.

### **Key Risks**

16. There is a risk to programme fidelity and this is particularly the case when sharing material with a wide-range and high volume of partners. This is being mitigated through controlling access to training and implementation material and providing clear leadership and co-ordination through the VRN central team.
17. There was initial concern that MVP may duplicate other school based programmes. To date, we have not found that this is the case but importantly, the decision whether or not to implement MVP is led by the school itself following an introductory webinar. This assists in managing this risk through schools being able to make an informed judgement on whether or not MVP is the right fit for their school.

18. We recognise that MVP will be implemented in schools to varying degrees of success. Furthermore, Covid-19 is likely to hamper successful implementation. This risk is being mitigated through offering additional follow-up sessions and support where required.
19. Our plans for sustainability will require partnership support and resource (in staff time) which may be undermined by operational pressures. So far, we have received an excellent response from partners and will formulate the details of the sustainability plan in partnership so all risks are identified and mitigated as far as possible.

### **Recommendations to the Board**

20. It is recommended that the Board:
  - Notes the content of this report;
  - Considers attending the Introduction to MVP webinar on Thursday; 17 December 2020 for further information.

**Officers to Contact:**

Grace Strong (Strategic Director, VRN)

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Carly Turner (XXX)

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# Victim First

Leicestershire Safer Communities Strategy Board

Friday 11<sup>th</sup> December 2020

**Manjeeta Sunnar**

**Head of Service**

# Who are we?

- Free, independent and confidential support service for any victims and witnesses of crime for residents of Leicester, Leicestershire and Rutland
- Support is free for everyone and there are no set time limits
- We are based all around LLR, but our main hub is based at FHQ.
- We are open from:
  - Monday to Saturday: 9am – 6pm
  - Wednesdays: 9am – 8pm



# Who are we?

- Commissioned by the PCC
- Delivered by Catch22
- Professional team from a variety of backgrounds:
  - 8 x Caseworkers
  - 2 Specialist Caseworkers (Children & Young People and Restorative Justice)
  - 2 x Senior Caseworkers
  - 1 x Administrative Data Analyst
  - 1 x Deputy Head of Service
  - 1 x Head of Service
  - Volunteers
  - Mental Health Nurse



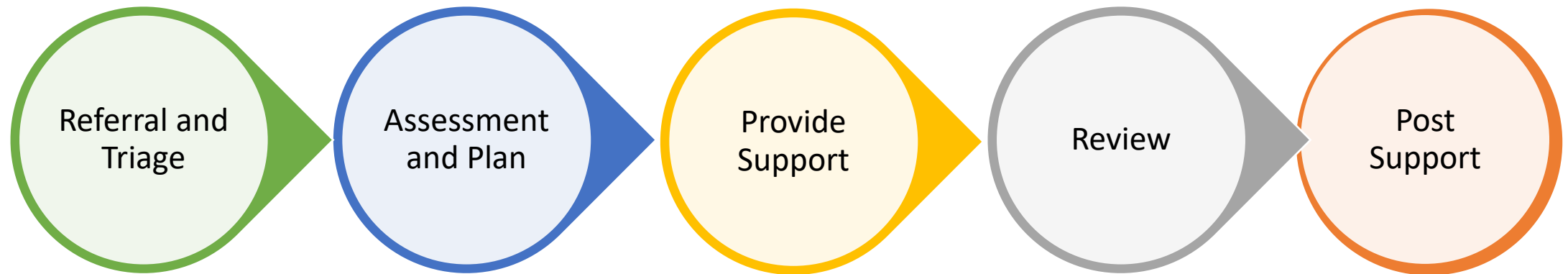
# What support do we provide?

At Victim First, we offer:

- Emotional Support
- Information, advice and advocacy
- Crime prevention measures and advice
- Access to Hardship Fund
- Access to Specialist Support
- Restorative Justice
- Mental Health Support



# The Support Journey



# Statistics and Feedback

Between July and September 2020:

- We offered support to **3,799** new referrals
- We provided enhanced support to **660** victims
- We provided emotional support via phone to **461** victims
- We provided advocacy to **103** victims
- We also provided standard support to **1,933** including information via post, signposting to our website
- **85%** of victims were satisfied with their overall Victim First experience

“...If you need to talk to someone they are there for you and that is really good”



“They showed me empathy and had time for me to express my concerns and I didn't feel rushed”

“They actually are there for you not just over the phone but they actually are there for you. If you need to talk to someone they are there for you and that is really good”

# Special Lead Areas

All Victim First staff have been assigned one or more specialist lead areas, with a brief to:

- build partnerships
- promote the work of Victim First within this area
- increase their own awareness of the specialist area
- through research
- disseminate this learning throughout Victim First



- This project launched on 15<sup>th</sup> June 2020.
- This highlights statutory and voluntary sector partners providing Restorative Justice across Leicester, Leicestershire and Rutland and surrounding areas to enable the development of a high quality, coordinated RJ service for people affected by crime.
- It offers an opportunity to meet and greet other service providers and care services, and provides a platform to share information, to develop new ideas for the service, and to obtain support for more complex cases. The Forum also offers an opportunity to share the knowledge and the experience required to provide the best possible support for people affected by crime.



Victim First  
Leicester, Leicestershire & Rutland



WHEN  
**YOU'RE READY,**  
RESTORATIVE  
JUSTICE CAN  
HELP.

Restorative Justice is voluntary process which offers you the opportunity to potentially communicate with the person who committed the crime or caused the harm. We have a dedicated Restorative Justice Caseworker as part of the team who can talk to you about restorative justice and explore if you would like the opportunity to communicate with the person who has caused you harm.

**CONTACT US**

Call us on our free helpline  
0800 953 95 95

Visit our website  
[www.victimfirst.org](http://www.victimfirst.org)

Email us  
[support@victimfirst.pnn.gov.uk](mailto:support@victimfirst.pnn.gov.uk)

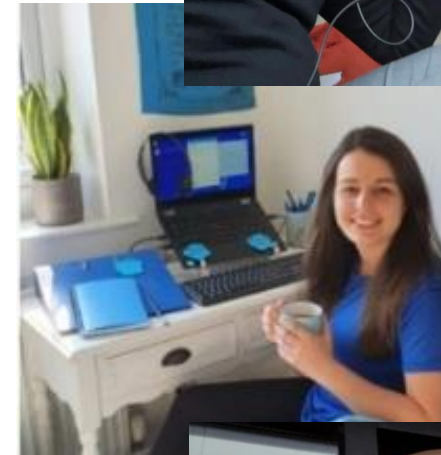


# Challenges of COVID19

- Working from home
- Not being able to support victims face to face
- Suspend community engagement events
- Suspend Restorative Justice visits

## Solutions

- Virtual Community Engagement Plan
- WhatsApp & Microsoft Teams
- Detailed Risks Assessments a
- PPE



# Xenzone

- Ministry of justice Extraordinary Grant Fund for domestic and sexual abuse victims
- We used the fund to offer digital counselling support
- There is a huge gap in counselling services.



**Qwell**

**Community support means everything to us**

Explore our supportive and anonymous mental wellbeing community for adults.

- Chat online to qualified counsellors
- Read and write articles
- Get online support from the Qwell community
- Set personal goals and record how you feel

qwell.io



**kooth**

For ages: 10-18

Kooth is an online **mental wellbeing** community for young people

Here are some of the features young people can access on Kooth:

- Magazine**  
The Kooth magazine shares personal experiences and tips from young people and our Kooth team
- Discussion Boards**  
Young people can start or join a conversation with our friendly Kooth community, with lots of topics to choose from
- Chat**  
Young people can chat with our helpful team about anything that's on their mind
- Daily Journal**  
Young people can view their daily journal to track feelings or emotions and reflect on how they're doing

Sign up for free at [Kooth.com](https://www.kooth.com)

# How to Contact Us

- Give us a call on **0800 953 95 95** if you have any queries – we're always happy to help
- Alternatively, drop us an email to [support@victimfirst.pnn.gov.uk](mailto:support@victimfirst.pnn.gov.uk)
- Check out our website: [www.victimfirst.org](http://www.victimfirst.org)
- Follow us on Twitter: **@Victim1st**
- Like us on Facebook: **@Victim1st**
- Follow us on Instagram: **@Victim1st**



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HM Prison &  
Probation Service

National  
Probation  
Service



# Probation Service Update

## December 2020

**Bob Bearne**  
Head of NPS, LLR

**Kaye Knowles**  
Head of CRC, LLR

# Background

## **National Probation Service (NPS)**

- Manages High Risk and MAPPA cases in community and custody
- Delivers Interventions to Sex Offenders
- Advises Parole Board
- Advises Courts on sentencing/enforcement
- Manages residential Approved Premises
- Provides Victim Contact Liaison

## **Community Rehabilitation Company (CRC)**

- Manages medium and low risk cases
- Delivers Unpaid Work, Accredited and Structured interventions
- Delivers ETE, Accommodation, Women's Services etc.
- Delivers Resettlement Services in prisons

# Notable developments and challenges:

## Past Year

- Both CRC and NPS have delivered Exceptional Delivery Models (EDM) throughout COVID pandemic.
- Started detailed work on a Unified Probation Service

## Coming Year

- Undertake complex activity for unification on 26<sup>th</sup> June 2021
- Implement more flexible working arrangements for staff
- Develop new models of supervision through lessons learnt delivering the EDM

# Key issues for partnership working or affecting partners

- More collaborative partnership working between CRC and NPS prior to June 2021
- Significant and complex change which will take up a significant amount of organisational time, resource and energy.
- A more simplified, unified Probation Service to work with
- Understanding the Dynamic Framework (local and regional commissioning of approx. 10% of Probation Services), which will offer some co-commissioning opportunities



## Issues in local areas

***Do the issues affect a particular geographical area or service provider disproportionately, describe and inform?***

- Physical unification more straightforward in locations such as the City, and in Melton, Coalville and L'boro where co-location between CRC and NPS has been maintained or already re-established.
- More complex delivery issues to resolve in Hinckley and Market Harborough

57

# Recommendations for the Board



- None other than to note
- Any questions?

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**11 DECEMBER 2020**

### **LSCSB UPDATE: DOMESTIC AND SEXUAL VIOLENCE AND ABUSE RE-PROCUREMENT (PUBLIC HEALTH, LEICESTERSHIRE COUNTY COUNCIL)**

#### **Background**

1. The purpose of this report is to provide an update on the progress and plans in relation to the re-procurement of domestic and sexual violence and abuse services (DSVA) for Leicestershire. The Board was last updated in June 2020.
2. Commissioning partners are Leicestershire County Council, Leicester City Council, Rutland County Council, and the Police and Crime Commissioner (PCC). Responsibility for the commissioning of domestic and sexual violence and abuse services (DSVA) transferred from LCC Children and Families to LCC Public Health in September 2019. Due to the worldwide Covid-19 pandemic current contracts for DSVA services across Leicester, Leicestershire and Rutland (LLR) have been extended to 31<sup>st</sup> March 2022.

#### **Notable developments and challenges:**

##### **Past Year**

3. An Exception to Contract Procedural Rules COVID-19 Report has been completed and fully signed off with input from LCC Legal and LCC Commissioning Support Unit (CSU) to allow for the extension to existing contracts and postponement of procurement for the 12- month period.
4. The existing Joint Working Agreement between all commissioning partners has been amended and agreed. The contract lead (City Council) has formally notified the provider (UAVA) of the intention to extend the contract for 12 months and the provider has agreed.

##### **Coming Year**

5. Since the last report the LLR DSVA Recommissioning Group has re-established monthly meetings and reviewed project timescales. A new Project Plan has been agreed and workstreams restarted.

6. A Soft Market Test (SMT) took place in Oct/Nov to explore two specific elements – Case Management and Case Tracking Solutions and, Learning from Covid.
7. The SMT assured the DSVA Recommissioning Group that appropriate case management systems are available, and a Case Management System Working Group has been established that includes IT Solutions ‘expert’ to draft a local proposal.
8. Learning from Covid included the increased use of digital interventions, and the challenge of balancing remote/digital and face-to-face service delivery.
9. Future work includes reviewing and rewriting service specifications in light of Covid-19 and feedback from the Soft Market Test, and continuing the workstreams in preparation for the procurement, currently planned for early summer 2021.

#### **Key issues for partnership working or affecting partners**

10. Whilst there are challenges to an approach involving 4 commissioning partners, adopting an LLR approach where practicable will allow economies of scale and a co-ordinated pathway across different service provision and different geographical areas.

#### **Recommendations for the Board**

11. The Board is asked to note the work being undertaken to recommission the domestic and sexual violence and abuse services for Leicester, Leicestershire and Rutland.

#### **Officer to contact**

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Tel: 0116 305 2684  
Email: [debra.cunningham@leics.gov.uk](mailto:debra.cunningham@leics.gov.uk)